

# SmithCart Google Analytics



Users' Manual





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## I. Introduction

SmithCart is fully integrated with Google's website tracking service, Google Analytics, out of the box. Adding Google Ecommerce to your SmithCart is easy. There is no coding necessary!

Google Analytics not only lets you measure sales and conversions, but also gives you fresh insights into how visitors use your site, how they arrived on your site, and how you can keep them coming back.

This manual will guide you step-by-step through installation, setup, and use of Google Analytics with SmithCart.

# II. What is Google Analytics?

Google Analytics is a service provided by Google that produces comprehensive data about a website's traffic and traffic origins. Google Analytics is an awesome marketing tool you can use to collect information and optimize your store to drive more revenue. It is the most broadly used internet statistics service.

The basic Google Analytics service is free and can track customers from all referrers, including search engines and social networks, direct visits and referring sites. It also displays marketing, pay-per-click networks, email promotions and digital collateral such as links within PDF files.

# **III.** Configuring your Google Account to Use Analytics

This section will guide you through the configuration of your Google Analytics to be used with the SmithCart module.

#### A. How to Track Ecommerce Transactions

To track Ecommerce transactions on your website, you will need to do two things:

- Enable Ecommerce Tracking in your Google Analytics account.
- Configure SmithCart to send the Ecommerce data to your Google Analytics account.



#### 1. Adding Google Ecommerce Tracking To Your Google Account

- 1. Login to your Google Analytics account.
- 2. Click Admin in the upper right to go to the Analytics Administration area.



3. On the Analytics Administration page select View Settings. This will take you to the VIEW PROFILE page.

ACCOUNT	PROPERTY	VIEW (PROFILE)
1	12 <sup>14</sup> •	) hali v
Account Settings	Property Settings	View Settings
Luser Management	Liser Management	Lser Management
AdWords Linking	.jS Tracking Info	Goals
AdSense Linking	Y Remarketing	<b>T</b> Filters
Y All Filters	Dd Custom Definitions	PERSONAL TOOLS & ASSETS
Ochange History	Social Settings	
		Annotations

4. On the VIEW (PROFILE) page, in the **Ecommerce Settings area**, locate the Ecommerce tracking drop down selector. Select 'Yes, an Ecommerce Site' and then select the Apply button at the bottom to save your changes. You have now enabled Google Ecommerce Tracking on your Google Analytics account.



VIEW (PROFILE)					
All Web Site Data 🔹	General Information				
	View name	All Web Site Data			
View Settings	View ID	75503100			
	Website's URL	http://			
User Management		Example: http://www.mywebsite.com			_
Goals	Time zone country or territory	United States	<ul> <li>(GMT-08:00) Pacific</li> </ul>	: Time	•
_	Default page optional 🕐				
Y Filters		Example: index.html			
PERSONAL TOOLS & ASSETS	Exclude URL Query Parameters optional				
Advanced Segments		Example: sid, sessionId, vid, etc (case sensitive)	1		
Annotations	Currency displayed as ?	US Dollar (USD \$)			
Channel Groupings	Ecommerce Settings				
	Ecommerce tracking optional	Yes, an Ecommerce Site 💌			
Custom Alerts	Site Search Settings				
Scheduled Emails	Site search Tracking optional 👔	<ul> <li>Don't track Site Search</li> <li>Do track Site Search</li> </ul>			
C Shortcuts					
+ Share Assets		Apply Cancel		Copy this view	Delete this vie

#### \* <u>Important</u>

Google can take 24 hours to display Ecommerce Tracking data in the Ecommerce reports. You can view your Ecommerce tracking data the day after you set your Ecommerce account up.

#### 2. Copy Your Google Analytics ID

For the next part of this walkthrough you will need your Google Analytics Tracking ID UA number. It looks like this UA-XXXX-YY and can be found after you log into your Google Analytics account.

1. On the Analytics Administration page select Property Settings. This will take you to the Property page.



Custom Alerts
 Scheduled Emails
 Shortcuts
 Share Assets

ACCOUNT	PROPERTY	VIEW (PROFILE)
iiago Logio 🔻	(*) Hugo Logio · ·	All Web Site Data
Account Settings	Property Settings	View Settings
Luser Management	😬 User Management	User Management
AdWords Linking	.js Tracking Info	Goals
AdSense Linking	<b>T</b> Remarketing	<b>Y</b> Filters
Y All Filters	Dd Custom Definitions	PERSONAL TOOLS & ASSETS
Change History	Social Settings	티는 Advanced Segments
		Annotations
		Channel Groupings

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2. On the PROPERTY page locate the Tracking ID



# **IV.** Configuring SmithCart to Use Google Analytics

Now that your Google account is correctly configured to use Analytics, you must link your account with your SmithCart.

#### A. Enter your Google Analytics Tracking ID UA

After you have enabled Ecommerce in your Google Analytics account, you'll need to ensure that SmithCart's sends the Ecommerce tracking data to Google Analytics. This involves entering your Google Analytics Tracking ID UA number into the Google Analytics ID text box in the Cart Settings.



	House Settings		
Page Settings	Page Settings		
Smith Cart Settin	gs		
General Store	Setup		
Ø Store Name:	Smith-consulting		
Country:	United States		
Store State/Region:	California		
Store Postal Code:	92630		
Google Analytics ID:	UA-UIII-1		Enter UA here
Devenue Cart	C. h		
Payment Gate	eway Setup		
Shipping and	Handling Setup		
Tax Setup			
Product Listin	g Page Setup		
Product Detail	l Page Setup		
General Cart	Setup		
⊮ Wishlist/Save	Cart Setup		
Checkout Ste	p 1 Setup		
Confirmation	Page Setup (Before Payme	nt)	
Confirmation	Status Page Setup (After P	ayment)	
	tration Page Setup		
Goupon and [	Coupon and Discount Setup		
Vendor Store	Setup		
Affiliate Setur	2		
⊞ Email Setup	Email Setup		



That's it. Your Google Ecommerce Tracking is set up and tracking data. You can review your results tomorrow from your Google Analytics account (Google delays data for 24 hours).

### V. How to View Google Ecommerce Transactions and Events

Your Google Ecommerce Tracking is set up and tracking data. You can review your results tomorrow from your Google Analytics account (Google delays data for 24 hours).

#### A. Reading Your Data within Your Google Account

1. To view Google Ecommerce transactions from your website, first login to Google Analytics and then select Reporting.

# Google Analytics

ŵ	S All Web Site Data	ugerogroecomo	Reporting	Customization
Q, Fin	d reports & more	Audience Overview		
MY STUFF		Advanced Segments Email	Export - Add	to Dashboard Shortcut

2. From the Reporting page, select Conversions and then Ecommerce to view the various Ecommerce reports. The Ecommerce Overview report is shown below.





#### **B.** SmithCart Analytics Reports

In addition to recording all of your sites transactions in Google Ecommerce Tracking in your Google Analytics account, SmithCart also records the following Ecommerce events:



Category	Event	Label	Value
Checkout	CompletedSale	Transaction	All line items purchased; Sku, Name, Category, Price, Quantity
Cart	Add To Cart	Product	ProductName~Sku
Cart	Update Quantity	Amount	Line Total
Cart	Delete Item	Sku	Sku value
Cart	Clear Cart		
Cart	Apply Coupon	CouponCode	Coupon applied
Cart	Continue Shopping		
Saved Cart	Save Cart		
Saved Cart	View Saved Cart		
Saved Cart	Share Cart	SavedCartID	SavedCartID
Saved Cart	Update Saved Cart	Description	Description
Saved Cart	Delete Saved Cart	Description	Description

To view Google Ecommerce Events from your website, first login to Google Analytics and then select Reporting as shown previously. Then select Content and then Events. The Events Overview report is shown below:



Q. Find reports & more	Events Overview			Aug 2, 2013 - Sep 1, 2013 -
MY STUFF	Advanced Segments Email Export	- Add to Dashboard Shortcut		
Dashboards	% of unique events: 100.00%			
Shortcuts	Overview			
P Intelligence Events	Total Events VS. Select a metric			Hourly Day Week Month
STANDARD REPORTS	10			
Real-Time				٨
Audience	5			
➡ Traffic Sources				
Content	Aug 8	Aug 15	Aug	22 Aug 29
Overview	5 of your visits sent event	s		
Behavior Flow				
▶ Site Content	Total Events	Unique Events	Event Value	Avg. Value
▶ Site Speed	8	5	0	0.00
▶ Site Search				
✓ Events	Visits with Event	Events / Visit		
Overview	1 5	1.60		
Top Events				
Pages				
Events Flow	Top Events	Event Category		Total Events % Total Events
▶ AdSense	Event Category	1. Checkout		8 100.00%
Experiments	Event Action			view full report
In-Page Analytics	Event Label			